

Water Conservation  
15151 E. Alameda Parkway, Ste. 3228  
Aurora, Colorado 80012  
303.739.7195



## Low Income Water Efficiency Program Frequently Asked Questions

### What is the Low Income Water Efficiency Program?

The Low Income Water Efficiency Program (LIWEP) is offered by Aurora Water to help low-income households become more water efficient by replacing old fixtures with new, high efficiency fixtures. The free program provides qualifying homeowners with fixtures and installation of up to two toilets, two showerheads and three faucet aerators.

### How do I qualify for the program?

This program is designed for Aurora Water customers who own their home and have a **household income 60% or less** than the Aurora median income. The qualification is based on your yearly gross income and the number of members in your household. In addition to the income qualification, **current fixtures must meet minimum qualifications**- toilets must use 1.6 or more gallons per flush, showerheads 2.5 or more gallons per minute (gpm), bathroom faucet aerators 1.0 or more gpm, and kitchen faucet aerators 2.0 or more gpm. You must receive an indoor water assessment conducted by Aurora Water staff to ensure fixtures qualify for the program.

### Where does the funding come from?

Aurora Water funds the program using existing budget funds. No federal or state grants are used to fund this program.

### How do you make sure that my financial documents remain secure and private?

Copies of your documents will be secured and locked. Only the staff involved in the program will have access to these documents. After your application is completely evaluated, your information is shredded.

### Who installs the new fixtures in my home?

Mile High Youth Corps members coordinate scheduling and install the fixtures.

### What is Mile High Youth Corps?

Mile High Youth Corps is a comprehensive, year-round regional agency, serving 15 counties throughout metropolitan Denver and the southern Front Range. By integrating paid work experience on community projects with career exploration, education and life-skills training, the Corps helps youth, called Corps members, succeed in the classroom, the workforce and everyday life. Through hands-on service, young adults gain the knowledge, skills and motivation they need to make positive changes in their community, their own lives and the world.

### How do I get started with the application process?

Contact Morgan Hopkins-Crawley at 720.859.4361, [mhopkins@auroragov.org](mailto:mhopkins@auroragov.org).